

## Online Utility Account Service - Now Available from the Village of Silver Lake



Residents who wish to have the convenience of viewing and paying their water bill online can create an account on the new online portal by following this link:

<https://nexbillpay.net/silverlakevillageoh/BillPay/SignIn>

To view and/or pay your bill online, you will first need to create an account. Follow the link, and you will come to this screen:

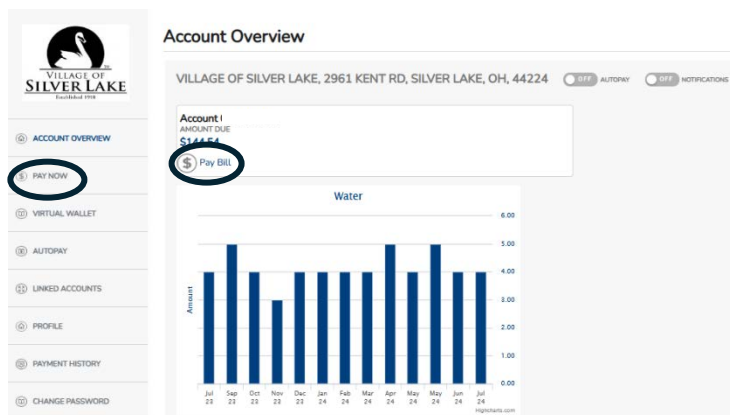
**Pay Your Bill Online 24/7**  
Village of Silver Lake has partnered with Nexbillpay to extend an additional payment option for customers interested in using their check, debit, or credit cards. Nexbillpay is a trusted third-party automated payment service that allows you to pay online.  
You will need your Account Number provided on your statement.  
If you do not have your statement handy, you may request your Account Number by calling Village of Silver Lake at 330-923-5233

**Make a One-Time Payment**  
Use our Quick Pay service to make a fast payment without creating an account.  
**PAY NOW**

Please enter your username and password.  
Username \*  
Password \*  
**SIGN IN**  
Don't have an account yet?  
**SIGN UP NOW!**  
PAY BY PHONE 844-204-0596  
**FORGOT USERNAME OR PASSWORD?**

Click sign up now, and fill out your information.

Once you have signed up, you will be able to view your bill amount as well as some graphs related to water usage and payment history.



Choose “Pay Now” on the left hand menu or click on “Pay Bill” under the Amount Due.

You will then be directed to the page below:

**Make a Payment**

Name VILLAGE OF SILVER LAKE	Address 2961 KENT RD, SILVER LAKE, OH, 44224	Customer Number [REDACTED]
Last Payment Amount \$144.54	Last Payment Date 7/11/2024	Pending Payments \$0.00
Credit Memo Balance \$0.00	Payment Plan Balance \$0.00	Current Balance \$144.54

**Amount Due: \$ 144.54**      **Due Date: Monday, August 26, 2024**      Payment Amount: \$ 144.54

*For Detailed Billing Information, please refer to your billing statement received in the mail.*

You may pay by electronic check or credit card.

Choose credit card or Echeck to pay. There will be a convenience fee associated with each method. It will be \$2.75 for credit card and \$1.50 for Echeck.

If you have any questions, please contact Village Hall 330-923-5233.

### Ways to Pay your Bill

- ❖ Check, Cash or Credit Card
- ❖ Mail checks to 2961 Kent Road Silver Lake, OH 44224
- ❖ Drop off payment in the utility box located in the parking lot or in the box located in the vestibule at Village Hall
- ❖ Sign up for our ACH program (no fees apply). Your payment would automatically come out of your bank account on the 20<sup>th</sup> of every month. If you are already enrolled, there is **no need** to sign up again.
- ❖ **\*NEW\*** Pay online using credit card or echeck with NexBillPay (fees will apply)



## Email Reminders:

**When signing up, you can choose to receive notifications via text or email**

You have a new bill from Village of Silver Lake!

[Pay Now!](#)

Dear VILLAGE OF SILVER LAKE,

#### Account Information

A new bill for your Village of Silver Lake account is ready. To get started, simply click on the **Pay Now!** button or click the following link to pay your bill online:

Account Number

First Name:

Last Name:

The bill amount listed below does not include payments made after the billing period has ended. If you have recently paid your bill, please disregard this notice.

VILLAGE OF SILVER LAKE

You may also access your account via our Customer Portal at: <https://villageofsilverlake.com/>

Balance Due:

If you have any questions regarding your account, please contact our office at 330-923-5233.

\$144.54

Due Date:

Thank you for choosing to pay online.

Monday, August 26, 2024

Village of Silver Lake

**nexbillpay**

1-800-639-2435

Hours: 8am - 5pm | Monday - Friday

