



# Residents' Review

A Quarterly Newsletter for the Families of the Village of Silver Lake

March 2017

## A Message from Mayor Bernie Hovey

State of the Village March 6, 2017

2016 was a busy year for the Village. Many projects were started, or completed, or even just contemplated. Let me address the first one I know you are all concerned about, namely, our financial situation. In a word, I can tell you that, financially, the Village is stable. And stable is a conservative description. Financially, we are in a position that any municipality in the State would envy. Our investments are experiencing higher returns than they have in the recent past. Our individual line item funds are healthy. And our general fund is in excess of two million dollars. I attribute our financial health to wise spending decisions by our department heads, to the attention to expenditures versus revenues given by our Council, and to the expert management of our funds by our Clerk-Treasurer. Obviously we need to remain vigilant, and conservative, in all things financial. We cannot expect increased funding from Columbus; we do not have viable untapped sources of revenue; and we must continue to find ways to pay for needed equipment, and to proceed with necessary projects. In 2016, our budgeted expenditures were estimated to be about \$300,000 more than our expected revenues. \$300,000 - yet that was not a big concern to me as 1. Our budget requests were necessary and proper, and 2. We had the cash on hand. Instead of realizing a true deficit, what we did was make available for spending some of the capital we had accrued in previous years. Pretty much like what you do at your home. Save, save, save.....then spend. And as it turned out, that \$300,000 shortfall was never actually realized. At the end of the year, because of certain proposed expenditures not being needed, due to such things as certain expected repairs not having to be done, due to decreased use of overtime, and delayed hiring of personnel, to name a few, that \$300,000 shortfall was completely erased. The fact that we experienced unforeseen increased property tax and income tax collections helped also. I expect the same thing to happen in 2017. The fact is that we have to budget for what we believe we will need throughout the year, but it is a guessing game -educated guessing, and sometimes it turns out we don't actually have to buy that item, or make that repair, or maybe we're able to negotiate a better than expected contract from a vendor, or maybe we receive revenue from an unexpected source. Hence our true expenditures end up more closely matching our actual revenues.

Let's review some things accomplished or purchased in 2016.

1. The sidewalk program was brought to a close. All residents have been made aware of any costs for which they are responsible, and all arrangements have been made for payment.
2. Installation of new water meters is nearly complete. Only three homes still await installation. Two of these homes are vacant, while the third is proving to be

## Calendar of Events

Monday, April 3<sup>rd</sup>

*Village Council Meeting 7 p.m.*

Friday, April 14<sup>th</sup>

*Village Offices closed in observance of Good Friday*

Saturday, April 8<sup>th</sup>

*Easter Egg Hunt 1:00-3:00 p.m.*

Monday, April 17<sup>th</sup>

*Village Council Meeting 7 p.m.*

Monday, May 1<sup>st</sup>

*Village Council Meeting 7 p.m.*

Monday, May 15<sup>th</sup>

*Village Council Meeting 7 p.m.*

Monday, May 29<sup>th</sup>

*Memorial Day - Village Offices Closed*

Thursday, June 1<sup>st</sup>

*Summit Reworks-Household Hazardous Waste 2:00-7:00 p.m.*

Monday, June 5<sup>th</sup>

*Village Council Meeting 7 p.m.*

Monday, June 19<sup>th</sup>

*Village Council Meeting 7 p.m.*

Monday, July 3<sup>rd</sup>

*Village Council Meeting 7 p.m.*

Tuesday, July 4<sup>th</sup>

*Village Offices closed in observance of Independence Day*

Monday, July 19<sup>th</sup>

*Village Council Meeting 7 p.m.*

Severe Weather  
Early Warning Tests

*Scheduled for 10 a.m. on the first  
Thursday of each month.  
(April 6, May 4, June 1)*

somewhat of a challenge. Nevertheless, new water meters must be installed in these homes, and I expect that to happen very soon.

3. We renewed our trash-recycling contract with Kimble for another three years, and at very favorable rates.
4. In our efforts to deal with and help combat the growing opiate epidemic in the area, all members of our police force received training on how to administer Narcan in drug overdose situations. Narcan is used to help revive individuals who have suffered a drug overdose, and is now a staple for all of our police officers when they are on duty.
5. Our employees received a meager but well-deserved cost of living raise last November.
6. The Fenwick Park creek bed was finally stabilized, and at a cost many, many thousands of dollars less than was originally estimated.
7. New and more technologically advanced body cameras were purchased for all police officers.
8. New windows were purchased for Council chambers and the attic, replacing windows that were old, drafty, no longer operable and no longer able to be cleaned from the outside, windows that were an unnecessary drain on our energy costs.
9. The tennis courts were re-surfaced.
10. The fire hydrants, which had fallen into an undistinguished state of ugly, were repainted. Plans are to re-paint the curb addresses this year.
11. We were able to continue our senior snow removal program.
12. We reallocated minimum usage payments and storm water fees on residents' water bills. The standard minimum base fee for water was lowered by \$1; the standard minimum base fee for sewer was also lowered by \$1. This \$2 savings was then applied to the storm water fee of \$3, making it now \$5. The result of this is that the storm water fund received the additional monies it needed, yet utility cost to most residents did not increase.
13. We finished the year with no worker's compensation claims, something that can be attributed to our high emphasis on safety in the workplace.
14. We entered into a salt purchase agreement with Cuyahoga Falls City Schools. Previously the schools bought bags of salt, which their workers opened and then poured into their trucks. This was an expensive, time consuming and dangerous way for them to operate. Now, they purchase available extra salt from the Village, and we load their trucks for them. They pay us for this service. While we do experience some monetary gain from this, I do not view this as a revenue producing venture. What they pay covers our costs, and then some. But they can buy salt only if we have extra available salt that we can sell without jeopardizing the Village's salt supply. Essentially, I view this as a good neighbor policy. We are helping the schools, something I feel we have an obligation to do whenever possible.

So what about 2017? Three major items come immediately to mind:

- 1) We are now exploring funding means for the Lee Road sewer project. Lee Road is the last of the major sewer projects identified more than 10 years ago when CTI Engineering was hired to do an exhaustive study of all of our sewers. Our hope is that we will be able to secure a no interest or a low interest loan to begin this project. We are also looking to see if we are eligible for funding grants for this project, estimated to cost between 1.5 and 1.8 million dollars.
- 2) I remain committed to finding solutions to the flooding problems on both Englewood Drive and Harriett Road.
- 3) We will purchase a new five ton dump truck for the Service Department, and a new cruiser for the Police Department.

In addition, Council and I need to continue discussions on whether we need to do something about the increasing number of deer in the Village, and also whether we should consider allowing a natural gas well to be drilled on Village property. Please know that no action and no decision has yet been made on either. And while these topics have generated some controversy, and will continue to do so, probably even after a course of action has been decided upon, it is our duty to discuss, not ignore, the pros and cons of both of these issues. Your input, your comments, your views and your suggestions on both topics are both welcome and encouraged.

Let me talk about what I consider one of the biggest projects facing us in 2017. And that is, the planning for the celebration of our centennial year. Silver Lake was incorporated as a Village in 1918. In 2018, we will celebrate our 100<sup>th</sup> year of existence. We do have a Centennial Committee in place, chaired by Mrs. Nancy Gray. They have been hard at work for several months now. I know many things are in the planning stage, and things are far from finalized. We plan to use 2017 as a fundraising year, with any money raised going towards items and events we may want for 2018. We will also be looking for both corporate and private sponsors to finance much of what we do, and, of course, we will be looking for volunteers to help us every step of the way. If you go to the Village website and click on the "Centennial" tab, you will be able to see a schedule of upcoming events. As a start to celebrating the Centennial, a 5k run is planned for June 3<sup>rd</sup>; a pancake breakfast and mum sale is scheduled for September 23<sup>rd</sup>; and a golf outing at Silver Lake Country Club is slated for October 2<sup>nd</sup>. We

are now selling commemorative bricks that will be used for a yet to be determined landscape project at the Gazebo. A sidewalk, sidewalk borders, a patio and even a wall of some sort have been mentioned as possible ideas. Bricks will be sold throughout 2017. Forms to purchase the bricks are at the Administrative Office window, and are available on the website. There are many other events still in the planning stage, things such as an art show, a rocket camp for kids, concerts at the gazebo and various Historical Society programs. We hope also to involve students at Silver Lake Elementary School in our Centennial Celebration. The culminating event will be an adult celebration of some sort at the Country Club early in October 2018, a cocktail party followed by possibly a dance, or a dinner, a concert, or even a talent show. We hope to include every resident in this Centennial Celebration. Any of you who want to help with the planning of this year long event are certainly welcome to join our efforts. We meet in Council chambers the third Wednesday of every month at 7 p.m.

I can report to you that the Village is getting younger. In 2016, 56 homes in the Village were sold and purchased, many by people often classified as Generation Xers. Another 50 were sold and purchased in 2015. It seems there are more and more young families moving into the Village. This is an evidential sign of how appealing and alluring raising a family in Silver Lake is. It also gives notice to the Cuyahoga Falls Board of Education that we deserve, and expect, to always have a public school located in the Village. Long live Silver Lake Elementary School!

You see several new faces working for the Village now. Logan Sapper was hired in the Service Department. Kim Pigman became our new bookkeeper. Craig Rowe and Samantha Bailey are new police officers, and Sarah Bowman now works in the administrative office.

When talking about our employees, I would be remiss if I did not tell you how proud I am of each and every one of them. Quite simply, they are the best. They are dedicated to serving you; the work they do is exemplary, and they have my utmost respect and gratitude for the job they do. Our Department Heads – Mark Lipan, John Conley, and Sean Housley, along with my Administrative Assistant, Suzanne Lipan and our Village Solicitor, Bob Heydorn– are professional, knowledgeable and efficient. Much of our success is due to their leadership, and their ability to demand, and receive, the best efforts of our entire workforce.

Several residents were named to a few of our volunteer boards. Jim Newhouse joined the Park Board. Jeff Nank joined the Citizens Housing Committee. Jack Myers became a member of the Board of Zoning Appeals, and Brian Lapolla was appointed to the Planning Commission. Of course, these appointments meant that we lost some great people. Two I must mention. After serving for 13 years, Becky Ryba felt it was time for her to move on. She was an outstanding member of the Board of Zoning Appeals, and I thank her for her loyal and faithful service. And after 28 years of service to the Village, Dr. Ted Curtis resigned from his seat on the Planning Commission. Ted was an outstanding member of that commission. An architect with a national reputation, a man whose love of the Village was unquestioned, will be missed, and I thank him for his service.

As a nation we face many problems. The world, our country, is not as safe and secure as it was when many of us were children. Things are different now, some for the better, some not. There is a serious drug problem in the area. I read a newspaper article recently that reminded me of the drug problem I had as a kid. I think a lot of you here tonight had the same drug problem. I was drug to church every Sunday. I was drug to family celebrations and funerals. I was drug to the sink to have my mouth washed out with soap when I used profanity. I was drug by my ears when I was disrespectful of others. So many other times I was drug by my parents for one thing or another. This drugging remains in my veins today, and I thank God for it. This is the drug problem I wish America faced today. When I was a kid, I never got in trouble if I was out after dark, and my parents never worried for my safety. Now I worry when my kids and grandchildren are even out at all, no matter the time of day. I remember when policemen were heroes to all of us; now, unfortunately, some people consider them the enemy. I remember playing outside with my friends; now it seems video games and playing “Where’s Waldo” on a smartphone has replaced that. I remember talking face to face with my friends, or actually asking a girl out in person; now texting and tweeting appear to be the major means of communication. And then there is Facebook and Snapchat and Twitter, and a whole bunch of other social media forums that I have no idea how to use. And I suppose social media has its merits, but it also has its faults. Last summer a local social media site posted what I considered to be untrue, incomplete, non-factual and misleading comments about the COLA increase I recommended for our employees. More recently, misleading innuendos were posted about lead in the water Silver Lake delivers to your homes. The fact is, we test our water regularly. There has never been even a trace of lead in the water delivered to your homes by the Village. My advice here, don’t believe everything you read on social media. As concerns Silver Lake, call me for the facts. Well into my third full term as your Mayor, I have never misled you, have never been anything but open and honest with you, and will always be that way as long as you allow me to be your Mayor.

Let me conclude this address by again telling you how much I love being your Mayor. I love everything about Silver Lake, and I am both proud of, and humbled by, the position I hold. We live in a special place. Those of us who have been here for

decades can attest to that. More recent inhabitants of the Village quickly learn how special Silver Lake is. Indeed, that is the reason we have chosen to raise our families here. But a word of warning, the old guard is getting tired. We need the younger families to get more involved in Village events. We need fresh blood. We need your help at the Silver Lake Festival; we need you to serve on our various boards; we need you to get involved in Village government; we need your participation in things like the Garden Club and the Historical Society; we need to hear from you on a regular basis. We need you to volunteer your time and talents to preserve and enhance all that has made Silver Lake such an enjoyable and enviable place in which to live and raise our families. If you step forward, you will be welcomed.

Finally, thank you for your continued support. Thank you for the trust you have placed in me. And thank you, Kathleen, for your love, your support, your advice, and even your occasional criticism. I couldn't do this without you. And I don't know where I'd be without you..... but probably not here.

Thank you for your attention, *Mayor Hovey*

### Please welcome the Village's newest employees!



Sarah Bowman  
Administration

Cory Kuzyk  
Police

Kyle Johnson  
Police

Paul Ondecker  
Police

### Natural Gas Aggregation Program

Constellation Energy Services continues to be the program's supplier for natural gas. A fixed rate of \$3.636/Mcf has been set for gas consumed April 2017 through March 2018. If you are not already enrolled or have any questions, call 1-844-516-5249.

### Trash Collection

Due to Memorial Day on Monday, May 29<sup>th</sup>, trash pickup will be delayed until Saturday, June 3<sup>rd</sup>. Also due to the July 4<sup>th</sup> Holiday, trash pickup will be Saturday, July 8<sup>th</sup>.

### Early Warning Weather Siren

The Village of Silver Lake has two early warning sirens that are used to notify citizens of potential severe weather and disasters in the Village. The Cuyahoga Falls Dispatch Center, which is responsible for dispatching fire and police services in the Village, is responsible for activation of the sirens. The Cuyahoga Falls Dispatch Center tests both sirens in the Village on the first Thursday of each month at 10:00 a.m. When the Cuyahoga Falls Dispatch Center receives a severe weather notice, they activate the sirens, which will continue to run for three complete minutes. The sirens will be reactivated every ten minutes thereafter until the warning from the National Weather Service has expired. The Cuyahoga Falls Dispatch Center does not issue all-clear notifications following an expiration of a warning.

During inclement weather the Cuyahoga Falls Dispatch Center receives a large amount of 911 emergency calls for police and fire services. Residents of the Village are asked not to call the Dispatch Center or Village Hall with questions about the weather. It is recommended that you watch your TV or listen to your radio for updates and the expiration of weather alerts.

### Get The "Scoop" On Pet Waste! by Kim Pigman, Stormwater Coordinator

#### *The Bad News: Pet Waste Affects Water Quality*

Pet waste left on sidewalks, streets, yards or other open areas can be picked up and carried by rainwater into storm drains, nearby lakes, and streams causing many problems. It can also be tracked into your home!

Pet waste contributes to contamination of our surface waters because it contains fecal coliform and other harmful bacteria and pathogens which can cause diseases in people and animals.

#### *The Good News: You are the Solution to Pet Waste Pollution*

You can prevent pet waste pollution by picking up after your pet. All you need is environmental awareness and a pet waste bag. Carry bags when walking your dog.

You can put pet waste in your trash, bury it in your yard, hire a service to pick it up, or install an underground doggie waste composter.

Picking up after your pet is your responsibility as a pet owner and the law in Summit County and other communities. Contact Summit Soil & Water Conservation District at (330)929-2871 for more information or visit their website at [www.summitswcd.org](http://www.summitswcd.org).

## Silver Lake Police Department News

In January, a Village resident was the victim of a phone scam. The caller reported that a family member was in jail and could be released if the resident would purchase prepaid cards from a local store. The resident lost thousands of dollars. These scams occur every year. Because it's tax season, another fraud involves a phone call alleging that they are from the IRS threatening arrest and requesting cash to be sent. Personnel from the IRS, State of Ohio, or Summit County will never contact you by phone about delinquent taxes. No law enforcement agency will require cash to be sent by wire transfer or FedEx. Never give out your personal information, including your social security or bank account numbers. Never authorize a transfer of funds from your checking or savings account.

The Village of Silver Lake's Service Department personnel carry identification you can ask to see if they would ever come to your residence. You can confirm their identity with a quick phone call to Village Hall at 330-923-5233. Residents in the past have reported being victims of theft from people pretending to be utility employees. If you haven't scheduled for service, feel free to call the Police Department's non-emergency number at 330-929-8771 to have an officer stop by if you question someone's identification or authenticity. Service workers from other service industries such as the gas company, electric company, or the County are required to carry identification. Please confirm all identification before letting anyone into your home. A phone call to the utility company can save you from becoming a victim of crime.

Last year following the return of warmer weather in March, the Police Department received several reports of thefts from unlocked motor vehicles parked in the driveway. A suspect was identified and interviewed. The common denominator was the opportunity of vehicles being unlocked. They would not consider entry into a locked vehicle because the noise would attract too much attention. Please lock your vehicle, even if it will be unattended for a short period of time.

A new service offered on the Village website is an easy to fill in Vacation Watch card that can be printed out or emailed to the Police Department. You still have the option to stop in to fill out a card.

As the warm weather approaches, it won't be long until spring cleanup and tuning up our lawn mowers. The Police Department wants to remind residents about Village Ordinance 521.08, which prohibits the blowing of grass clippings and leaves into the street. This clogs the sewers and adds unwanted sediment to the lakes. When preparing for spring cleanup, please do not blow or rake your yard waste into the street.

While we're on the subject of spring cleanup, the Police Department would like to remind residents that landscapers, contractors, and other service providers are required by Village Ordinance 351.13 to place orange traffic safety cones around their vehicle when parked on the street. This ordinance has been in effect for a couple of years, and during that time, we have issued warnings hoping to educate your service providers. Last summer we actually started issuing tickets for the violation after requests from Council representatives.

We would like residents to update their emergency phone list. We still are having residents call the incorrect number for police requests. Obviously, for any emergency dial 911. For non-emergency calls, please dial 330-929-8771. This number goes to the Silver Lake dispatch center and they will contact officers over the radio. We are concerned that calls to the office phone number will be missed if no one is in the office. Please do not call Village Hall for police requests. They have no direct contact with the police dispatch center.

Finally, the Police Department would like to remind residents about Village Ordinance 949.04 stating that refuse containers must be kept in the garage or abutting the side of the garage closest to the house. Containers cannot be on the curb prior to 6:00 pm on Thursdays, and must be removed by 10 pm on Friday.

### **Pedestrian Safety** (*Center for Disease Control and Prevention at [www.cdc.gov/features/pedestriansafety](http://www.cdc.gov/features/pedestriansafety)*)

Whenever you're walking, keep these tips in mind:

- Whenever possible, cross the street at a designated crosswalk or intersection.
- Increase your visibility at night by carrying a flashlight and wearing retro-reflective clothing.
- It's safest to walk on a sidewalk, but if one is not available, walk on the shoulder and face traffic.
- Avoid distractions such as electronic devices that take your attention off the road.



# Notes from the Service Department

By Mark Lipan, Service Director



WE DID IT! By we, I mean the residents, the Service Department and the Administrative staff. The water meter replacement program has been completed. The program began in June 2015 and ended in February 2017, with time off to perform the spring and fall cleanup programs. The Meter Upgrade Program was a huge undertaking for our small staff in the Service Department and for the Administrative office. The Service Department replaced over 1,100 water meters. We couldn't have done it without the cooperation of the residents. Thank you again for allowing us to come into your homes.

Spring cleanup will begin April 3<sup>th</sup> and run through April 28<sup>th</sup>; **as with both cleanups please keeps leaves and limbs separate and do not put them in the street.** We do not pick up lumber, weeds, stumps, firewood or anything with a root system. Please remember that this is a cleanup program and is not intended for complete tree removal. Complete tree removal will not be picked up by the Village.

Fire hydrant flushing will begin May 8<sup>th</sup> and continue approximately four weeks, or until such time all hydrants are flushed and inspected. This program is conducted once a year and serves to remove sediment and iron deposits from the water mains. The working condition of the hydrants are also inspected to ensure the best possible fire protection for the Village. The flushing process may temporarily discolor your water. While it is safe for drinking, the discoloration may affect laundry. Please check your water before using.

Debris is not picked up by Silver Lake after a storm. If you experience downed trees and limbs on your property, please contact a private tree service or call your trash hauler for options and do not place these items on the tree lawn.

There has been a lot of talk going around about lead service lines and lead in your drinking water. The water we receive from Cuyahoga Falls is free of lead and that lead-free water is passed onto you. Both water departments are required by the EPA to test the water for any signs of lead. The results from both our last test show no lead was detected. I assure you that the Villages' drinking water is completely safe for consumption and is in strict compliance with EPA regulations. Below are some steps you can take to assure your water is safe.

Please feel free to visit me at my office or flag me down to say hello. I will discuss any questions or concerns you may have about the Service Department and what we can do to make the Village a better place to live. *Mark*

## **Steps to Reduce Exposure to Lead in Drinking Water**

### **Flush your System**

Flushing tap water is a simple and inexpensive measure you can take to protect your family's health. Flushing usually uses less than one or two gallons of water and costs less than 50 cents per month. To flush, let the water run from the tap before using it for drinking or cooking any time the water in a faucet has gone unused for more than six hours. The longer water resides in your home's plumbing, the more lead it may contain. Flushing the tap means running the cold water faucet until the water gets noticeably colder, usually about 15 - 30 seconds. If your house has a lead service line to the water main, you may have to flush the water for a longer time, perhaps one minute, before drinking. Although toilet flushing or showering flushes water through a portion of your home's plumbing system, you still need to flush the water in each faucet before using it for drinking or cooking. To conserve water, fill a couple of bottles for drinking water after flushing the tap, and whenever possible use the first flush water to wash dishes or water plants.

### **Use Only Cold Water for Cooking and Drinking**

Try not to cook with, or drink water from the hot water tap. Hot water can dissolve more lead more quickly than cold water. If you need hot water, draw water from the cold tap and heat it on the stove.

### **Remove Loose Solder and Debris from Plumbing Materials**

Remove loose solder and debris from the plumbing materials installed in newly constructed homes, or homes in which the plumbing has recently been replaced. To do this, remove the faucet strainers from all taps and run the water from 3 - 5 minutes. Thereafter, periodically remove the strainers and flush out any debris that has accumulated over time.

### **Identify and Replace Lead Solder**

If your copper pipes are joined with lead solder that has been installed illegally since it was banned in 1986, notify the plumber who did the work and request that they replace the lead solder with lead-free solder. Lead solder looks dull gray, and when scratched with a key looks shiny. In addition, notify the EPA about the violation.

### **Have an Electrician Check Your Wiring**

If grounding wires from the electrical system are attached to your pipes, corrosion may be greater. Check with a licensed electrician or check your local electrical code to determine if your wiring can be grounded elsewhere. DO NOT attempt to change the wiring yourself because improper grounding can cause electrical shock and fire hazards. The steps described will reduce the lead concentrations in your drinking water. However, if a water test indicates that the drinking water coming from your tap contains lead concentrations in excess of 15 ppb after flushing, or after we have completed our actions to minimize lead levels, then you may want to take the following additional measures:

**Purchase or Lease a Home Treatment Device**

Home treatment devices are limited in that each unit treats only the water that flows from the faucet to which it is connected, and all of the devices require periodic maintenance and replacement. Devices such as reverse osmosis systems or distillers can effectively remove lead from your drinking water. Some activated carbon filters may reduce lead levels at the tap. However, all lead reduction claims should be investigated. Be sure to check the actual performance of a specific treatment device before and after installing the unit. A good resource is the National Sanitation Foundation: 1-877-867-3435 or [www.nsf.org](http://www.nsf.org).

**Purchase Bottled Water for Drinking and Cooking**

If the water at the tap has elevated levels of lead after flushing, bottled water is an option, but it may cost as much as 1,000 times more than water from your faucet.

**Sources of Lead - Lead is Everywhere**

Whether you live in an apartment or single family home, in an old or new neighborhood, lead is in your environment. It can be found in lead-based paint, soil, household plumbing and fixtures, household dust, food, tap water, and certain types of pottery, porcelain, and pewter. Lead can pose a risk to your health if too much of it enters the body. Most cases of lead poisoning are from contact with peeling lead paint and lead paint dust. While lead in tap water is rarely the single cause of lead poisoning, it can increase a person's total lead exposure, particularly in infants who drink baby formula or concentrated juices that are mixed with water.

**During severe weather**, customers who are without power are encouraged to call 1-888-LIGHTSS (1-888-544-4877) to report their outage or click the "Report Outage" link on [www.firstenergycorp.com](http://www.firstenergycorp.com). Customers should immediately report downed wires to their utility or their local police or fire department. Customers should never go near a downed power line, even if they think it is no longer carrying electricity. Extra caution should be exercised in areas where downed wires may be tangled in downed tree branches or other debris.

Never use a portable generator inside the house or a closed garage in the event of a power outage. Ensure the proper generator is selected and installed by a qualified electrician.

First Energy customers can subscribe to email and text message alert notifications to receive weather alerts in advance of major storms, and updates on scheduled or extended power outages. More information about these communication tools is available online at [www.firstenergycorp.com/connect](http://www.firstenergycorp.com/connect).

**Things To Know:**

**Contractor's Signs**

Contractor's signs are prohibited in the Village. Please inform any contractor who performs work at your home not to put their sign in the yard.

**Real Estate Signs**

Real estate directional signs are allowed **only** on the day of the open house and must be removed immediately after the open house. One real estate sign is permitted at the residence, unless it is a corner lot, then two signs may be placed in the yard, one on each corner. Signs cannot be placed in the Village's right-of-way.

**Garage Sale Signs**

Directional signs for garage/yard sales are not permitted. The sign can be placed in the yard of the property of the proposed garage/yard sale, not in the Village's right-of-way.

**House Numbers**

Make sure your house numbers are visible. This helps the fire department as well as the police department when responding to emergencies, especially at night.

**Summit Reworks**

The household hazardous waste facility will be open Thursdays only beginning June 1 from 2 p.m. until 7 p.m. and will close on Thursday, September 28, 2017.

**Planning Any Roofing Work?**

Any roofing work requires a permit from the Summit County Building Department. The permit fee triples if a permit is not obtained prior to commencement of work.



Silver Lake Village Hall

2961 Kent Road  
Silver Lake, Ohio 44224

**EMERGENCY, POLICE, FIRE AND EMS..... 9 - 1 - 1**  
**Non-Life Threatening Emergency Numbers**

Silver Lake Dispatch/Fire/EMS (Voice/TTY)..... 330.929.8771  
Silver Lake Police Department (Non-Emergency)  
Administrative Number..... 330.928.SLPD (7573)  
Village Hall, 2961 Kent Road..... 330.923.5233  
Village Hall (fax)..... 330.923.6965

Website: [www.villageofsilverlake.com](http://www.villageofsilverlake.com)  
Email Address: [administration@villageofsilverlake.com](mailto:administration@villageofsilverlake.com)

**FREQUENTLY CALLED NUMBERS**

Constellation Energy Services..... 1.800.718.1493  
Cuyahoga Falls School Administration..... 330.926.3800  
Income Tax School District #7705  
Household Hazardous Waste Center..... 330.374-0383  
Kimble Company (Dover)..... 1.800.201.0005  
Kimble Company (Twinsburg)..... 1.330.963.5493  
License Bureau, 650 Graham Road, Cuy. Falls..... 330.929.6469  
Auto Licensing Taxing District Code: 7716  
RITA..... 1.800.860.RITA (7482)  
Roberts Middle School..... 330.926.3809  
Silver Lake Elementary School..... 330.926.3811  
Summit County Board of Elections..... 330.643.5200

**Comments and Suggestions**

Our goal is to provide community information about Village services and events. Your input is welcome.

**CONTACT NUMBERS FOR LOCAL UTILITIES**

AT&T..... 1.800.727.2273  
Dominion East Ohio (gas)..... 1.800.362.7557  
First Energy (electric)  
To report a power outage..... 1.800.633.4766  
Automated Reporting Line..... 1.888.LIGHTSS (544.4877)  
Time Warner Cable..... 1.877.772.2253

**MAYOR AND COUNCIL MEMBERS**

Mayor ~ Bernie Hovey..... 330.688.1862  
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